



KITSAP PUBLIC UTILITY DISTRICT
1431 FINN HILL RD
PO Box 1989
POULSBO, WA 98370
OFFICE 360-779-7656
FAX 360-779-3284

Telecom Technician Job Description

Job Title : Telecom Service Technician II
Reporting To : Superintendent of Telecom
Department : Telecom
Job Type : Full-Time
Pay Range : \$20.33 - \$28.06 per hour DOE
Location : Poulsbo, WA Monday – Friday, varying hours between 7:30 am – 4 pm

Job Summary

The Telecom department of Kitsap Public Utility District is rapidly expanding and is in need of an experienced Telecom Technician for expansion of the fiber optic network. A successful Telecom Technician has expert problem-solving skills, works well under pressure and enjoys challenges and working with their hands. The Telecom team operates in a rapidly growing environment that requires the person filling this position to be flexible and adaptable to the changing needs of the team.

Duties and Responsibilities:

- Deal directly with the customers in the field regarding telecom processes and installation.
- Support the installation, maintenance and update of the fiber optic network.
- Perform regular, operational tests on all system components that can include testing equipment for fiber for continuity and light loss.
- Utilize knowledge and experience to troubleshoot, identify and repair problems on the network.
- Create construction estimates for customers based on internal information and field visits.
- Provide support and leadership to telecom service technicians.
- Work with Construction PM's and/or OSP Engineers to perform fiber installation as directed.
- Test and troubleshoot fiber using an OTDR, optical power meter, fiber identifier and scope.
- Perform on-call rotation responding to and restoring services for emergency calls, responsible for being on the job at short notice to repair damaged cables until service is restored.
- Review and interpret underground and aerial cable records in existing records, on maps or in the field.
- Make precise recommendations for changes in running fiber optic cables, or provide input into construction methodologies.
- Participate in engineering, permit and construction processes.
- Perform all work as necessary to conform to quality control guidelines (includes compliance with requirements outlined in applicable regulations such as: OSHA, FCC, NESC and NEC, etc ; as well as following procedures as outlined in the Installation, Technical, Operations, and Safety Manuals, and Employee Handbook.)
- Clean, maintain, stock, and secure assigned vehicle and equipment.
- Participate with telecom and non-telecom staff to enhance operational processes within KPUD.
- Be proficient in Basic computer applications using a computer to prepare documents, data entry, and e-mail.
- Work flexible hours and after hours that could include nights and weekends.



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- Have strong communication skills that are absolutely essential, as is a cooperative attitude toward co-workers and third-party vendors.
- Maintain a positive attitude and strong work ethic that can provide high productivity with minimal supervision.
- Work effectively under pressure and with frequent interruptions.
- Work indoors in poorly ventilated areas such as attics during extreme heat with possible exposure to dust, dirt, noise, insects and cleaning solutions.
- Work outdoors in all kinds of weather and at all times of the day or night.
- Perform work near power lines and electricity
- Have regular, reliable and punctual attendance and with a professional manner.
- Perform other work related tasks, as assigned.

Academic/Work Experience Qualifications and Skills:

Required: High school diploma or equivalent with five years of closely related work experience.

Desired: Light Brigade Courses-FTTx OPS Design, Advanced OPS Technician, Certified Fiber to the Home Professional (CFHP)

- Ability to adhere to Local, Federal regulations and Company policies.
- Proficient with construction equipment, hand tools, fusion splicer, OTDR, fiber identifiers and scope.
- Ability to carry, climb and operate extension ladder, (approx. 28 ft high and 75 pounds).
- Ability to lift and move up to 100 pounds.
- Ability to climb poles using gaffs and climbing belt as needed.
- Ability to drive company vehicles (bucket truck) in a safe and responsible manner and operate hydraulic aerial lifts.
- Ability to perform job from high places (i.e. poles and roofs).
- Experience in the use of bucket, boom and lift equipment.
- Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perceptions and the ability to adjust focus.
- Must have strong verbal and written communication skills.
- Must have organizational skills with the ability to prioritize and organize effectively..
- Basic understanding of Outlook, Excel and Word.
- Valid driver's license, auto insurance, with a satisfactory driving record.
- Ability to wear safety boots and equipment.

Applicants must have the ability to pass a background check and drug test.

Applicants are considered for all positions without regard to race, color, religion, sex, national origin, age, sexual orientation, genetic information.

Applicants need to submit a completed job application to hrfinance@kpud.org.