

# New Membership Structure FAQ

Q. What does “Call to Activate” mean?

Any benefit that has the Call to Activate box checked will require you to call the Chamber office at 360-779-4999 or send an email to [admin@poulsbochamber.com](mailto:admin@poulsbochamber.com) for that benefit to be activated.

Q. How do I know what benefits are included in my level of membership?

Use the Member Benefits chart to determine your level of membership and then refer to the Benefit Guidelines for more details about your benefits.

Q. How does “a la carte” work?

If a particular benefit is not included in your current membership level, you are welcome to add on an a la carte item at the listed price at any time.

Q. Do I have to choose/purchase my a la carte items when I join the chamber or renew my membership?

A la carte items may be purchased at any time throughout the year. Please contact the Chamber office with questions or to purchase an a la carte item.

Q. What is “Bump It Up!!” and when can I purchase a Bump It Up!! item?

Bump It Up!! items are not available at any membership level, but are available to all members at any time for a nominal cost.

Q. Can my business be listed under two categories?

Absolutely! This is something new the Chamber is offering. One listing is included with your membership, however if you would like to be listed under more than one category (this is included at some membership levels) you will always be able to purchase as an a la carte item.

Q. Can I add a category to the list?

Not at this time. Careful consideration was given to the new category list, however if you would like to make a suggestion you can email [andrea@poulsbochamber.com](mailto:andrea@poulsbochamber.com) and it will be taken into consideration if/when the category list is revised.

Q. How does the Member to Member Discount Program work?

Member to Member Discounts will be given and received on an honor system. Your discount will be listed on the Chamber website for other members to see. Discounts will be given by verbal inquiry and request only. Please make sure your staff has been informed of your discount if one is requested.

Q. Do I have to participate in the Member-to-Member Discount Program?

As a Chamber member you may choose whether or not to participate in this program. If you choose to participate, please email a brief description to [andrea@poulsbochamber.com](mailto:andrea@poulsbochamber.com). This will be included on our website.

Q. What proof do I need for my non-profit discount?

Our policy is to have a copy of your 501(c) formation documents or some other legal document showing your non-profit status on file in our office.